



कार्यालय Office of the
मुख्य प्रशासनिक अधिकारी/ पी0टी0एस Chief Administrative Officer/ PTS
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स्टेट एंटी रोड, नई दिल्ली, 110055 State Entry Road, New Delhi, 110055



No: CAO/PTS/128/POS/IR/TTE/2019

Dated: 24.02.2020

Principal Chief Commercial Managers,

Northern Railway, New Delhi.
Western Railway, Mumbai.
South Central Railway, Secunderabad.

Sub: Feedback on the working of PGPRS POS machines by on-board/off-board ticket checking staff.

Ref: (1) JPO for EFT transaction through PGPRS POS machines by the on-board/off-board ticket checking staff issued vide letter No. 2015/TG-I/10/DT/Pt.II/04 dated 19.02.2020.
(2) EDPM, Rly. Bd. letter No. 2015/TG-I/10/DT/Pt.II/4 dated 20.02.2020.

Railway Board, vide letter dated 19.02.2020 ref. (1) above has issued a Joint Procedure Order detailing modalities of digital EFT payments through PGPRS POS machines by on-board/off-board ticket checking staff. As per Board's instructions, PGPRS POS machines will be first introduced on a pilot basis over Northern & Western Railways. Further, Board, vide letter ref. (2) above has also included South Central Railway in pilot roll-out of PGPRS POS machines.

50 PGPRS POS machines have already been delivered on Northern Railway by SBI on replacement basis and are operational since 20.02.2020. Hence, **Northern Railway is requested to kindly send the feedback on the working of PGPRS POS machines within the fortnight i.e. latest by 11th March, 2020 for further needful action in the matter.**

SBI/Hitachi officials & representatives of WR & SCR have already been directed to remain in touch with each other to ensure immediate supply of 50 PGPRS POS machines at their railways. Hence, **Western & South Central Railways are requested to kindly send the feedback on the working of PGPRS POS machines within the fortnight from the date of receipt of PGPRS POS machines**, so that, consolidated feedback may be sent to Railway Board for taking decision on further proliferation of PGPRS POS machines on other trains.

S Rawat
24/2/20
(Smita Rawat)

Chief Administrative Officer (PTS)

Copy for kind information to:

- (1) Executive Director (C&IS), Railway Board, New Delhi.
- (2) Executive Director (PM), Railway Board, New Delhi.

S Rawat
24/2/20
(Smita Rawat)

Chief Administrative Officer (PTS)